

1. Open a browser and open the GLBB Users Portal.

The URL is <http://user.glb.jp/users/>

The following screen should open.



GL Broadband
Internet Service Provider

Username:

Password:

Remember Me!

Login >>

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2. Login with your GLBB credentials. This information can be found on the information sheet provided to you by GLBB.
3. Once you login, the following menu screen will appear



GL Broadband
Internet Service Provider

HOME

WebMail

View Phone Calls

USA CONNECT Usage

Setup Modem

Manage News Feeds

Weather

Tides & Currents

Support

USA Connect

Log Off

Welcome to Your User Portal:

Welcome to the GLBB User Portal. The User Portal can be used for checking your user webmail and latest news headlines. You can also view phone calls that you have made through GL-Telecom VOIP and setup your modem for GL-Telecom VOIP Service. If you have any comments or recommendations for improvement, do not hesitate to send an email to support@GLBB.ne.jp.

Latest Updates:

- View VPN Usage (US IP VPN Service)

News Headlines

4. To download the VPN software, click on the USA Connect link from the menu on the left side of the screen. It will change to the following screen



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Downloads:

1) USA CONNECT Client
[MAC OS X click here](#)

This Client has been tested for Windows XP/Vista/Windows 7 32 Bit and Windows Vista/Windows 7 64 Bit Systems. Please download and install this client on your computer. Please click on continue on any warning screens about the driver not being signed. Please note that you will need a a US CONNECT Free/Lite/ or Plus account in order to login to the USA CONNECT server. Having this Client will allow you to access certain content that segregated geographically. Please click on the download button



5. Scroll to the bottom of the page and check the “I Agree to the Terms of Service” check and press the Download Client button.

Important:

1) IF you experience any issues please go to our [HELP page HERE](#).

2) TO disconnect: Right click on the icon and select disconnect. Please check your usage periodically by selecting USA CONNECT Usage on the left hand side of your user section. Please note that for Vista if you do not run the OpenVPN as Administrator you will be able to connect but will not be able to go to any sights.

3) GLBB does not warrant speeds for this service. The servers for this service are located in our SanFrancisco Data center and we do not control all the routers between you and sanfrancisco. Please also note that we have noticed better performance on Windows 7 Clients.

I agree to the Terms of Service ([Click to Read](#))

6. Download and install the software. Once it is done installing, you will need to find the OpenVPN GUI icon on your desktop, right click it and choose “Run as Administrator”
7. Once you choose this, the icons for the service will appear in the system tray located close to the clock in the bottom right hand corner.



8. To connect to the service, right click on the VPN icon and choose “Connect” It will then connect to the service and you will be connected with a USA IP Address.
9. If any errors occur during the connection process, go to the following link and follow the instructions to determine what the error is and the solution for it.
<http://user.glbb.jp/users/?p=vpnhelp>